Six easy ways to ASK Kelvin Smith Library!

1. IN-PERSON
   - Seek in-person assistance at KSL’s Service Center
   - Contact your Research Services Librarian for specialized assistance
   - 1st year students since fall 2012 can also contact their Personal Librarian

2. LIVE CHAT
   - Access KSL’s live chat service throughout library.case.edu and provided databases
   - If chat is not working, you may need to disable pop-up blockers

3. EMAIL
   - asksl@case.edu
   - We will respond in less than 2 business days!

4. TELEPHONE
   - 216-368-3506
   - Don’t hesitate to simply give us a call!

5. TEXT
   - 216-220-8261
   - Quick and direct, just text the number above!

6. INTERACTIVE FAQ
   - If you have a question about something, there’s a good chance others do too — find answers to frequently asked questions via library.case.edu.

For more information, visit library.case.edu/ksl/ask